

Metso

Capability statement

Prince George Service Centre



Extensive global network backed by decades of technical expertise

Metso service centres are dedicated to preserving the original quality and performance of your equipment. Our global repair network follows OEM standards to maximize productivity, safety and reliability. The Prince George Service Centre will deliver the same high-quality repairs, consistency and value expected worldwide.

Serving Western Canada

The Prince George Service Centre will strengthen Metso's ability to support customers across Western Canada with faster service, reduced lead times and enhanced local access to OEM-quality repairs.

This advanced facility will be equipped with modern tools and staffed by skilled technicians, offering a full suite of services including detailed inspections, full-scope repairs and rapid equipment turnaround. In addition to in-house capabilities, our expert field service teams will provide on-site support for installations, maintenance, shutdowns, audits and technical training – ensuring reliable performance and minimal downtime for your operations.

These investments not only strengthen support for our current customers but also demonstrate Metso's long-term commitment to the future of mining in Western Canada.

Designed with environmental responsibility in mind, the Prince George Service Centre reflects Metso's commitment to sustainability by extending equipment life and reducing waste.

Our local presence also means shorter transport distances, lowering emissions and improving turnaround times.





Why choose Metso

- OEM-certified repairs with global quality standards
- Enhanced reliability and prolonged equipment lifespan
- Detailed inspection reports and performance optimization
- Standard 6-month workmanship warranty (12-month if not installed)
- Backed by a global network of service centres and decades of shared technical expertise

Repair solutions for every stage of your process

Screening equipment

Whole equipment refurbishments, exciter rebuild programs and individual component repairs.

Crushing equipment

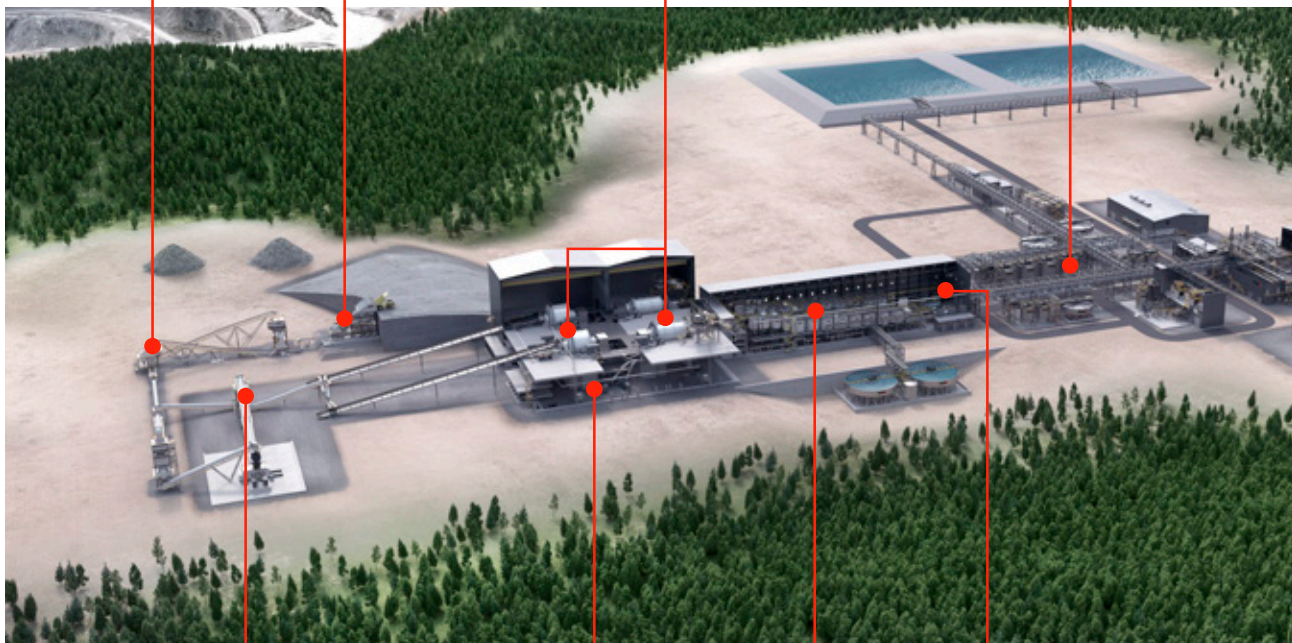
All makes, models and sizes available for repair. Complete crusher refurbishments to individual main shaft repairs.

Grinding equipment

Horizontal mills, Vertimills® (VTM), HIGmills™, Stirred Media Detritors (SMD) and High Pressure Grinding Rolls (HPGR) all contain components or assemblies that are capable of being repaired by Metso service centres.

Hydrometallurgy

Repairs available for various hydrometallurgical equipment.



Material handling equipment

Apron feeders, rail car clumpers, positioning systems, cable belt conveyors and more. Repair, refurbish, or exchange programs are available.

Slurry handling

Pump rebuilds and part replacement programs are available. Components may be repaired, depending on material of construction.

Floatation

Complete bearing mechanism rebuilds and exchange programs available. Refurbish and align flotation column shaft assemblies.

Pressure filtration

Disassemble, repair and rebuild complete filter plate assemblies. Rebuild programs available for reliable solutions.



Field service

- On-site equipment support
- Preventive, corrective and emergency maintenance
- Technical inspections and reporting
- Shutdown services
- Component replacement, adjustments and upgrades
- Installation and commissioning
- Spares, wears and Life Cycle Services



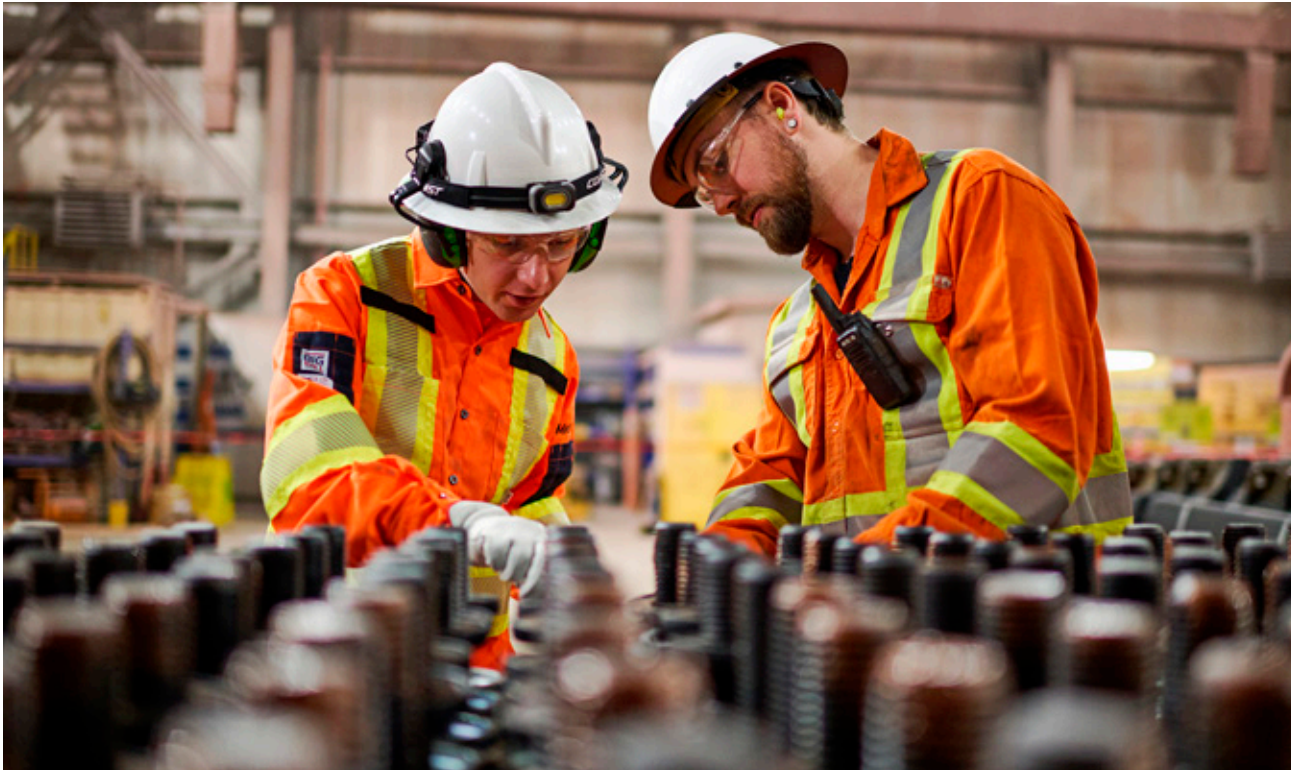
Life Cycle Services (LCS)

LCS agreements are customizable contracts that help you focus on your critical operations, share the risk and achieve your goals more efficiently.

- LCS leverage Metso's full parts and services portfolio, and can include deferred equipment
- They target specific goals or long-term site performance and sustainability
- Payment options vary from fixed fees to performance-based models
- Address talent gaps with expert support and smart tools for evolving needs
- Safeguard assets, reduce downtime, cut costs and boost ROI
- Surpass productivity and sustainability goals through stability, optimization and growth

Service exchange programs

Partner with Metso to enable predictable and effective operational planning activities. Instead of handling practicalities and waiting for repair services to be completed, with a service exchange program you always have refurbished or new units available for you. This allows you to fully predict the optimum timing for repair activities and effectively plan your operational shutdown dates.



How the program works

With a service exchange program, previously refurbished equipment is exchanged for worn equipment. Worn equipment is then inspected, refurbished and held for the next exchange cycle.



1. Worn unit is received at Metso to be assessed



2. Worn unit is inspected and refurbished



3. Refurbished unit is sent back to you and held in stock until needed



4. Refurbished unit is installed and worn unit is sent back to Metso

Local success stories

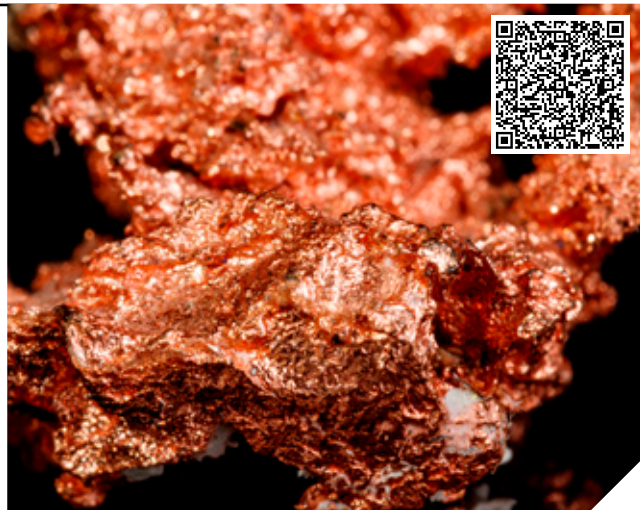
Iron ore mine reduced mill downtime by 10 hours and completed critical maintenance safely ahead of schedule with Metso's Megaliner and expert in-house reliner team, helping the mine hit production targets while supporting sustainability goals.



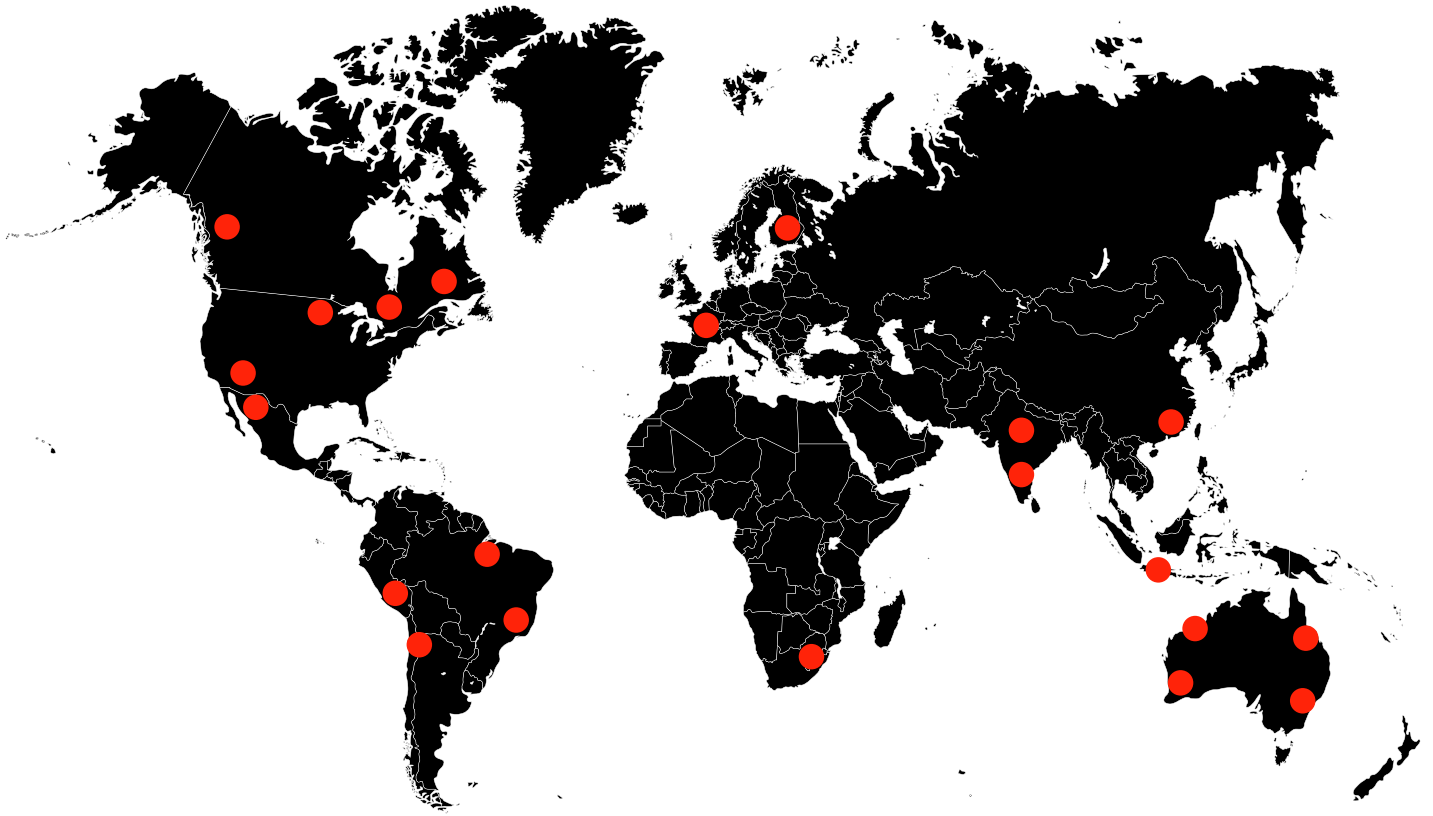
Gold mine cut feeder downtime and reduced OPEX by up to 92% over two years by replacing three apron feeders with Metso's durable, high-efficiency solution, improving production, energy efficiency, and reliability in extreme conditions.



Copper and gold mine's flotation cells achieved more stable froth, higher recoveries, and up to 22% lower airflow consumption after our team upgraded the centre launders, enabling optimized operations and improved metallurgical performance.



Global service centres close to customers



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3,500
Service experts



50+
countries with
expert field services



500+
Life Cycle
Services contracts



For more information, contact our sales team at metso.com/contact