

Metso

Asia Pacific

Karratha Service Centre

Capability statement



Global leader with extensive local services

Metso service centres are committed to maintaining the original quality and performance of your equipment. All of our repair and service activities are designed to help maximise the productivity, safety, and reliability of your operations.

As part of Metso's global network of repair centres, we utilise best practice and latest advances from our global design centres. All repairs are carried out to OEM specifications, ensuring the highest possible standards and warranty conditions are maintained.

At the Karratha Service Centre, our repairs are carried out to the same exacting standards worldwide to deliver the value, consistency, reliability and safety that our customers expect.

Enabling sustainable modern life

By placing our service centre in the heart of the Pilbara, we are now even closer to your operations. The service centre reduces the need for long haul freight between Perth and the Pilbara region and provides faster access to critical spare parts.

Metso has high sustainability targets. We are dedicated to ambitious sustainability goals, including achieving net-zero emissions in our operations by 2030 and decreasing CO2 emissions in logistics by 20% by 2025. That's why we are the partner for positive change.

Read more at metso.com/sustainability



Karratha Service Centre

Serving the Pilbara and Western Australian region

Metso's largest and most advanced service centre globally, the Karratha Service Centre sets the standard for enhanced productivity and reduced lead times, elevating the overall customer experience in the region.

Equipped with state-of-the-art resources and a comprehensive suite of services, the Karratha Service Centre delivers meticulous inspection, efficient repairs, and prompt return of equipment, thus minimising downtime for our clients.

All Metso service centres use genuine parts, exact materials, OEM specifications, and original drawings, which ensure proper fit and optimal asset availability. Along with providing industry-leading equipment repairs, the team at Karratha also provides support with highly trained Field Service Teams for on-site repairs, project management, modifications, installations, preventative maintenance, shutdowns, inspections and audits, training, and technical support.

Dedicated local workforce

Our team in Karratha comprises highly skilled professionals dedicated to maximising equipment performance and longevity. This includes operations managers, supervisors, safety and quality inspectors, and administrative support staff.

At the core of our workforce are skilled professionals, including certified welders and technicians trained to support the full Metso product offering.



Metso Training

With decades of experience and broad industry knowledge, we can provide high-quality training to personnel in Karratha.

The training can cover everything from theory to practical training and more, personalised to customer specific machines and processes.

Our QEHS commitment

At Karratha, we adhere to the same stringent standards that are practiced and perfected worldwide, assuring our customers of value, consistency, reliability and safety.

All repairs conducted at our facility will be supported by our comprehensive regional warranty policies, instilling confidence in the durability and longevity of our work. All repairs are handled end-to-end, guaranteeing safe execution and the correct parts.

Service centre capabilities

The Karratha Service Centre is fully equipped to efficiently support all your Metso equipment service needs, from pit to port. With the expertise of our dedicated local workforce, you can rely on our solutions to effectively meet your specific needs and enhance your experience with Metso.

Some capabilities include:



Crushing:
MP Series™ Cone Crushers



Screening:
Ellipti-Flo Series™



Mills:
HIGmill™ Range



Material handling:
Railcar Dumper and Positioner Systems

Key Facility Features

Size and capacity

- Total block: 35,000m²
- Workshop: 5,000m²
- Hardstand: 19,500m²
- Straddle crane: 140T
- Overhead crane capacity
 - 1 x 120T
 - 3 x 32T
 - 1 x 20T

Dedicated facilities

- Machining and fabrication bay
- Repair bay
- Paint and coat facilities
- Spare parts storage
- Heat treatment facilities
- Blasting facilities
- Equipment cleaning facilities
- Testing and evaluation facilities
- Training facility

Dedicated Facility

The Karratha Service Centre offers a comprehensive range of services tailored to your needs, including offsite repairs, service exchange, life cycle services, and testing for the complete flowsheet of Metso equipment.

Our skilled team is committed to providing the globally backed OEM service that our customers expect, ensuring optimal performance and longevity of your operational assets. The facility spans 35,000m², featuring a 5,000m² workshop equipped to tackle your largest equipment challenges.



Heavy Fabrication & Weld Capability

Certified welders and weld inspectors adhere to ISO 9606.1 international standards, ensuring we maintain the highest quality benchmarks in our work.



Submerged Arc Welding

State-of-the-art automated open arc and sub arc welding facilities.

- 6m weld rotator
- 30 tonne rotator capacity



140-tonne Straddle Crane

Our 140-tonne straddle crane at the Karratha Service Centre is fully equipped to handle your heaviest equipment with ease.



CNC Machining

Our facility features advanced CNC machining equipment, including a CNC floor borer that accommodates 120-tonne floor plates and a 30-tonne rotator with a 6m travel capacity.

We also have a CNC vertical lathe with live tools, offering a 5.2m swing and a 50-tonne load capacity.



Coating and Sand Blasting Facilities

Our facility includes dedicated sand blast and paint facilities, each measuring 8m x 8m.

We have qualified painters available seven days a week, ensuring high-quality surface preparation and finishing for your equipment.



Heat Treatment Facilities

Our heat treatment facility features a 6m x 6m table with a 50-tonne load capacity.

It includes access to overhead cranes for safe loading and unloading, along with an automated ramp-up and ramp-down system for efficient operation.

Your partner for positive change in Asia Pacific

Our local footprint



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