Metso

Aggregates Services

Equipment Protection services

Added protection for your most valuable assets - fixed or mobile



Equipment Protection services

Equipment Protection services (EPS) brings you added protection for your most valuable assets - fixed or mobile. This comprehensive program includes extended warranties, scheduled inspections with certified technicians and Metso Metrics (remote monitoring solution).

Challenge:

Managing risks under demanding conditions In the field, anything can happen and maintaining optimal performance of equipment may be challenging, even for newer equipment.

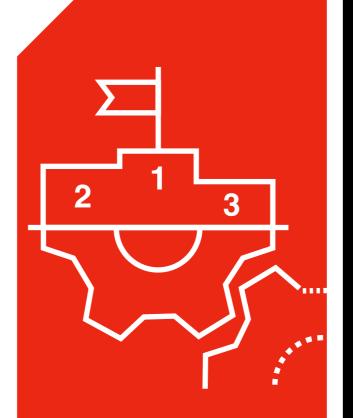
Solution:

Equipment Protection services

Gain peace of mind knowing that your equipment is covered and protected by an extended warranty program. EPS limits financial risks and helps you manage your cost structure by being able to avoid many unexpected cost spikes in parts or services charges.

With an extended warranty package in place, the equipment is covered for its first operating years with extended warranty for key designated parts for additional coverage. Our certified inspectors complete scheduled inspections to ensure the equipment operates as planned. They will identify any developing issues and give guidance on how to keep the equipment in good working order.

Metso Metrics provides insight into equipment operations and enables data driven decision making. This takes out the guess work and allows your equipment to perform at its optimal level.



Equipment
Protection services
(EPS) is built
on three core
elements:



Scheduled inspections and parts recommendations with our certified inspectors



Extended warranty up to 10,000 hours or 5 years for specified major components



Critical insight to equipment performance for mobile equipment through our cloud-based solution

Reduce your financial risk and protect your equipment

EPS is a program to reduce unexpected costs in case of failure of the main components of designated crushing and screening machines. To reduce the risk of failure of the covered equipment's main components, regular inspections and the usage of genuine parts are required. The protection period is 5 years/10,000h*.

EPS is available for designated crushing and screening equipment. Consult with your Metso distributor or sales office for more details.

Metso commitment	Benefits
No unexpected break down costs - full factory insurance coverage	Metso takes all costs related to the replacement of the main components
1-2 years / 4,000 hours	covered by the agreement
Reduced unexpected break down costs for selected main	Metso covers the primary costs related to the replacement of the chosen
components - part insurance coverage	main components
3-5 years / 10,000h	
Option: Cat(R) Extended Engine Coverage service 5 years / 10,000h*	
Enable Metso to inspect the machine every 1,000h during normal	Ensure that the machine is in proper condition and is set up and operated
operational hours	in correct manner
Usage of genuine Metso wear and spare parts	Machine is operating with correct quality parts designed for the machine
Perform and document maintenance according to Metso	Ensures that the machine is properly maintained
maintenance instructions and provide maintenance logs 'on request'	

^{*}Cat C7.1 5 years / 8,000h

Read more at: metso.com/EquipmentProtectionServices





Core benefits

Secure your asset's value and performance:

By focusing on preventive maintenance, with the use of 100% OEM parts as needed, an EPS helps you proactively manage and reduce the risk of machine failure throughout the warranty extension period. The added logging capabilities of Metso Metrics also helps track critical service events, so you can plan ahead and further reduce risks and downtime.

Predictable costs, fewer surprises:

Our extended warranty covers the shipping and repair or replacement costs of major designated components, minimizing unforeseen spikes in component or service charges.

Critical data on your equipment at your fingertips:

Metso Metrics is a digital solution that brings critical insights into your fleet's performance from anywhere in the world. You can access equipment production data, alarms, parameters and analytics. This helps identify underperforming assets and gives you time to act before production is impacted.

Metso is a frontrunner in providing sustainable technologies, end-to-end solutions and services for the aggregates, minerals processing and metals refining industries globally. By helping our customers increase their productivity, improve their energy and water efficiency and environmental performance with our process and product expertise, we are the partner for positive change.