

Metso Performance Center

Helping you take control of your site with remote support and optimization



- / Analyze
- / Anticipate
- / Accelerate

Introducing: **Metso Performance Center**

Mining continues to be more remote and complex than ever. However, this is no excuse for a lack of responsiveness. When things go wrong, the ramifications can add up quickly. This highlights the need for timely and accurate service, to stay ahead of problems and prevent them before they occur.

This is the benefit at the heart of our new, state-of-the-art, **Metso Performance Center**. With our intuitive services, you'll be ready for what comes next, in better control of present and future needs.

With a team of equipment, process, and technology experts, Metso can provide real-time support to:

- / **Analyze** your equipment and operations
- / **Anticipate** and predict potential issues
- / **Accelerate** to achieve & sustain performance improvements

- ✓ State-of-the-art facilities custom-built for collaboration
- ✓ Applying the highest level of cybersecurity
- ✓ Offering holistic services for both Metso and non-Metso equipment
- ✓ Enhanced by Metso services

How it **all comes together** – Three levels of prevention

Interdisciplinary experts for faster and more effective resolution



First-line prevention: **Specialized engineers**

Equipment, process, and technology engineers monitor your data 24/7. They identify trends, derive insights, and alert the team when issues arise. At that time, they can provide immediate remote assistance for speedy problem analysis and resolution.



Second-line prevention: **Expert advisors**

Our advisors understand your application and operational realities. They have a holistic understanding of how each piece connects and can escalate complex problems with the support of Metso's global network.



Third-line prevention: **Global network**

Our global network of reliability engineers, field service, and equipment experts are used to benchmark issues and will support long-term solution development.



For improved **process efficiency**

- **Process monitoring & optimization**
Providing real-time solutions for your operations through advanced process controls, instrumentation, consultation, and remote process analysis
- **Wear parts design optimization**
Remote data analysis in order to enhance critical wear parts to optimize lifetime, throughput or performance



For enhanced **stability**

- **Advanced instrumentation monitoring & maintenance**
Integrated instrumentation monitoring of visio and audio systems using optimized data
- **Control performance services**
Ensuring regulatory-level controls are accurate and available



For increased **reliability**

- **Metso metrics monitoring**
Combining equipment condition monitoring with predictive analytics to help you get ahead of problems before they start
- **Remote maintenance support**
Providing specialized technical assistance and emergency support on- and off-site for automatic control and gearless mill drive



Backed by **our complete digital toolkit**

An end-to-end performance suite including consultation and specialized instrumentation across: drill & blast, ore characterization, crushing & grinding, flotation & dewatering, and remote monitoring

Specialized tools

- Metso Metrics™
- SmartTag™
- VisioRock™
- SmartEar OCS™
- VisioFroth™
- Metso CMMS
- OCS 4D™ APC
- GeoMetso™

Connected to **our portfolio of intuitive services**

Performance Solutions

A new type of partnership, engineered for your specific goals and operations, from sustained process improvements to improved availability and lower operating costs.

Life Cycle Services

Comprehensive yet flexible packages, equipped to cover a single-event or to span multiple years, measured against strict KPIs.

Field Services

An extensive service footprint of over 1,500 field technicians, providing trained and professional labor when you need it.

OEM Parts and Upgrades

Access a high-quality spare and wear parts supply, as well as custom upgrades, to ensure that you get the most from your equipment.